

RAFFLES *legendary* BUTLER SERVICE

Guests staying at Raffles The Palm Dubai will be offered personalized butler service during their stay. The Butler service is offered for all club rooms, suites and villas as part of the room booking and upon request for all other room types.

The Butler is a key element in a team of professionals striving to showcase a level of personalized service. From the moment they arrive until their departure, guests are being cared for by their personal Butler who offers them service like a gentle breeze. Well connected to the city, butlers are concierges in their own right and unlock the best Dubai has to offer.

Guests' profiles and preferences are studied to anticipate their every need and surprise them along the way.

Butler Service will include (but not limited to):

- In room Check in/out
- Direct Concierge Services
- Bookings and Coordination
- Packing
- Unpacking
- Shoe shine service
- Bath preparation
- Pressing
- Special Setup
- Coordinating all in room service like housekeeping, minibar, in room dining

